

From: Applied Voices Customer Service <admin@appliedvoices.com>
Subject:
Date: January 10, 2009 10:23:01 AM PST
▶ 26 Attachments, 5.4 MB

A new version of HappyTalk Recorder will be available shortly that eliminates the need for FTP, permitting you to access your recordings from any web browser.

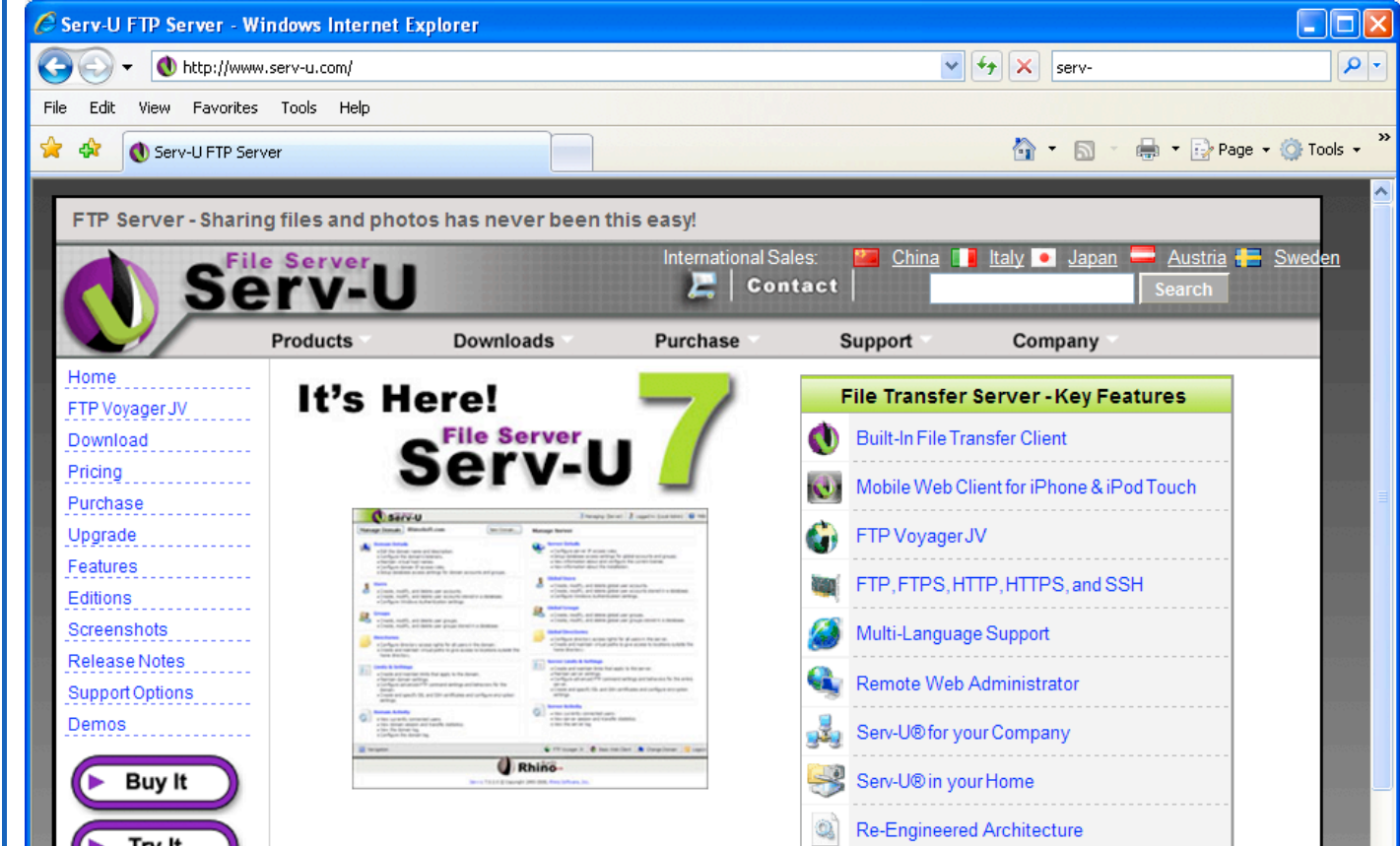
If you need access to your recordings before then, from a PC, here are step by step instructions for installing an FTP server on a PC running Windows XP for use with the Applied Voices Corporation's HappyTalk recorder. This document explains how to install a product called serv-u that is written by and supported by another company. There are many competitive alternatives, and a small industry built around FTP support for Windows. We chose serv-u simply because it is free and worked the first time we tried it. You can use any FTP server software that you like - it does not have to be serv-u.

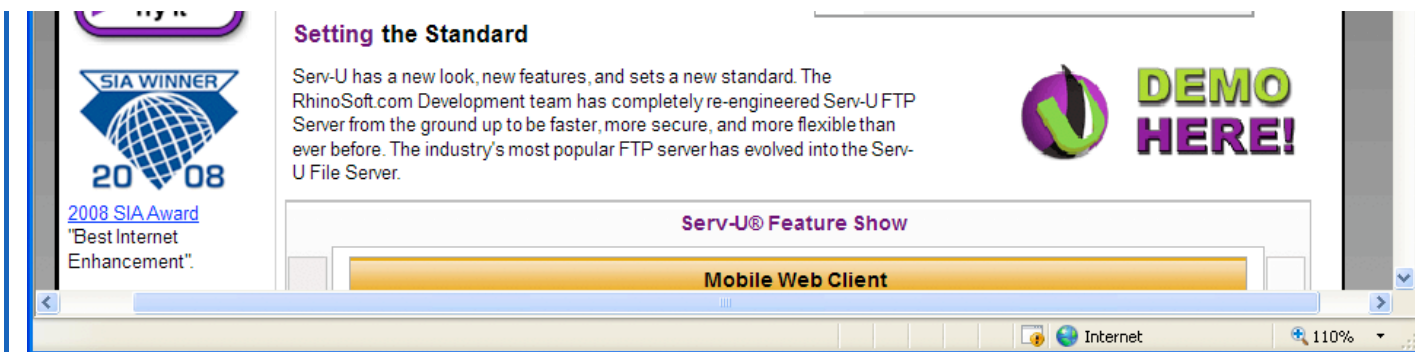
Note that the serv-U software is free for 30days, then reverts to a 'personal' mode of operation. The 'personal' version is just fine for HappyTalk uploads - you do not need the for-pay version unless you want the extra features.

Regards,
Applied Voices Customer Service

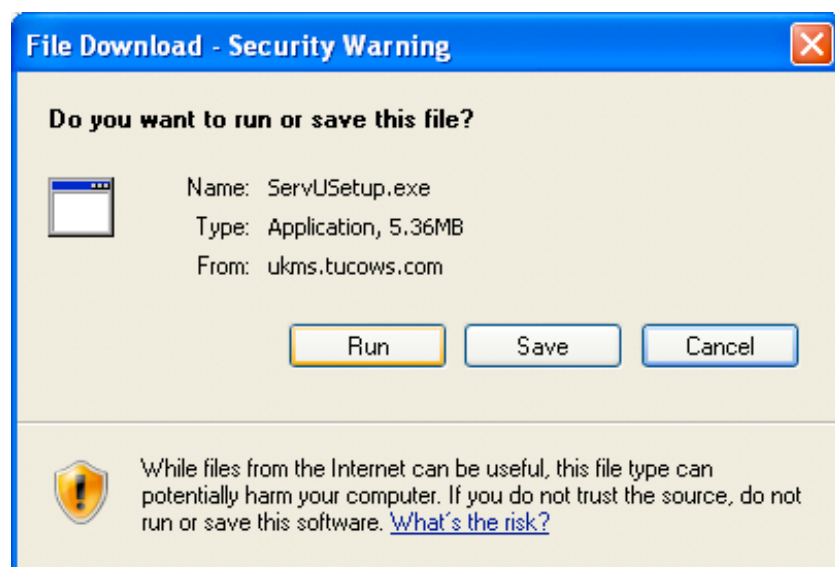
This document explains how to set up an FTP server under Windows XP using the Serv-U software, version 7, which is available for free download from www.serv-u.com

1. Open a web browser and visit the site <http://www.serv-u.com>
2. Click on the 'Try It' link to download the software:

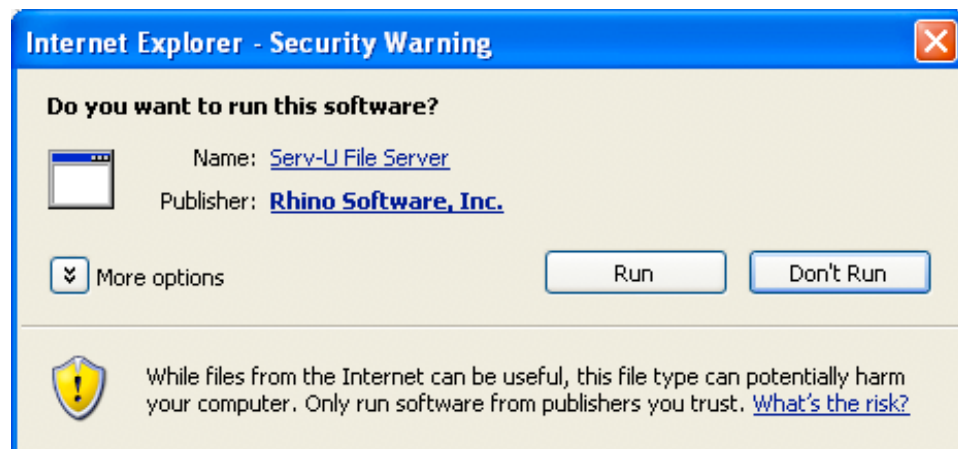




3. When asked, RUN the the file:



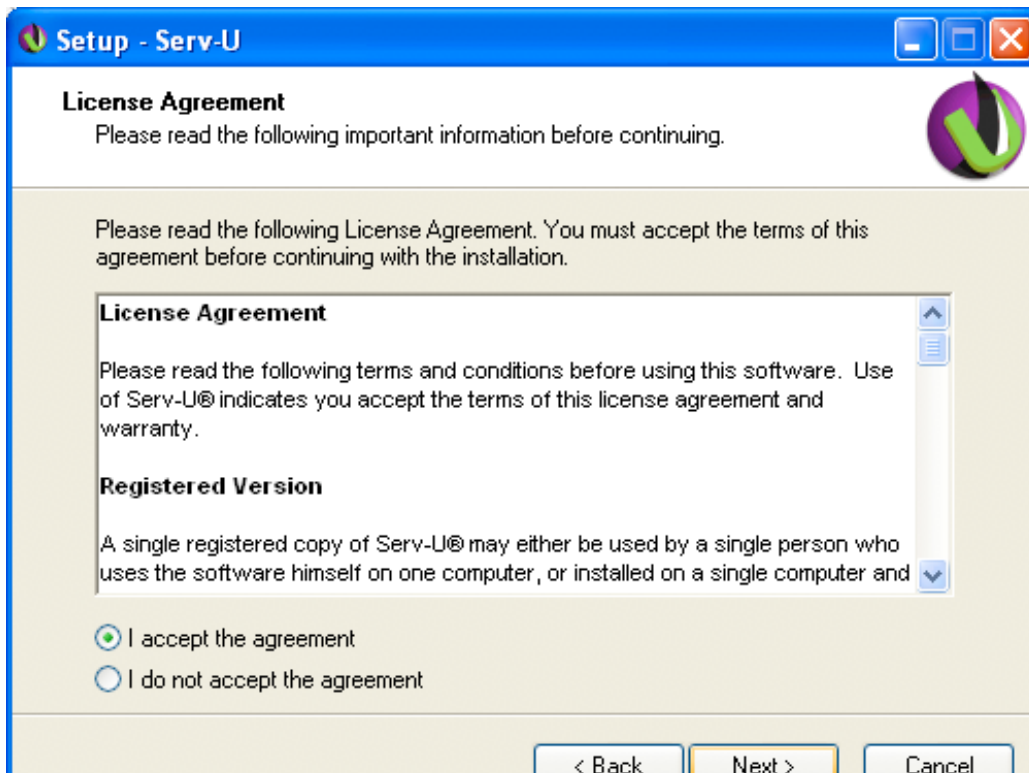
4. If you have a firewall, you may need to disable it, or give permission to RUN the file. Here's what that step looks like on my machine:



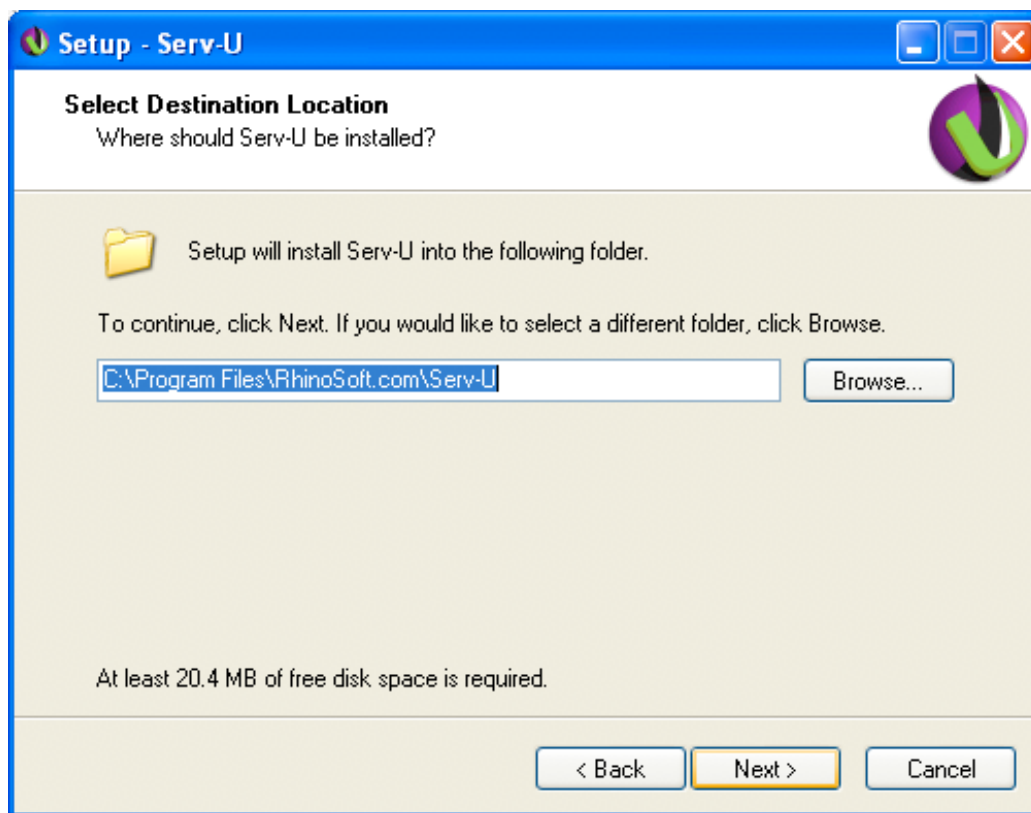
5. Click NEXT to continue setup:



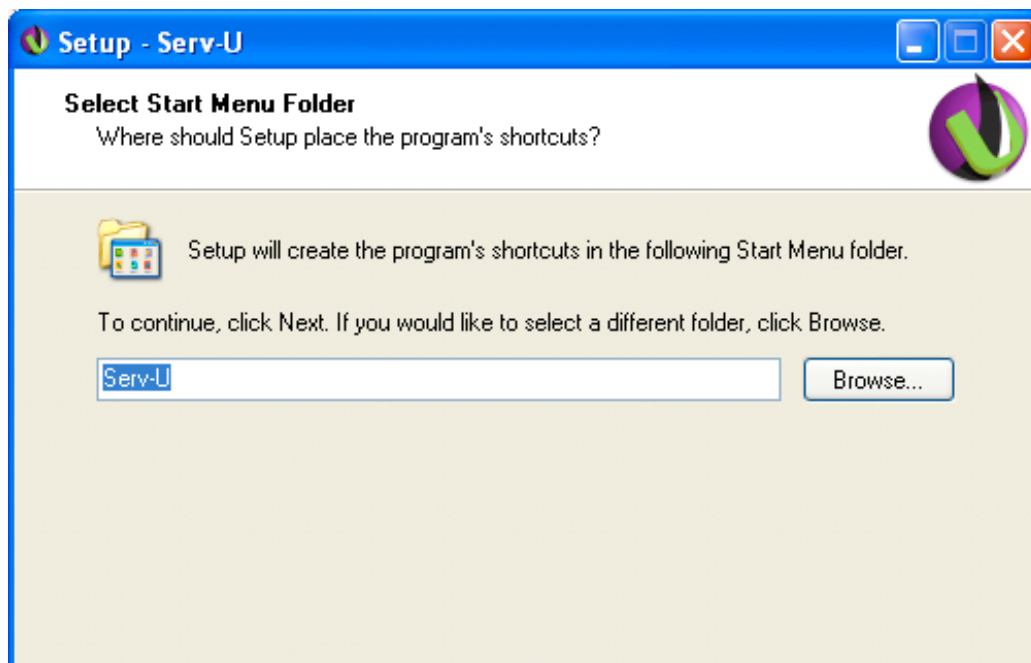
6. Accept the license agreement:

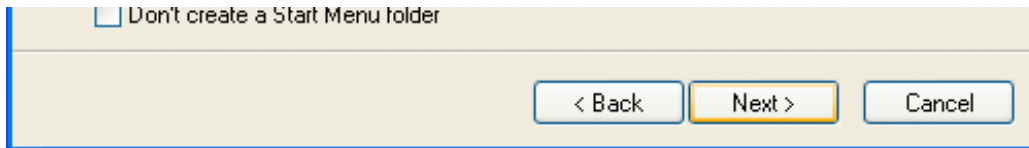


7. Click NEXT to include the Serv-U program in your Program Files directory:

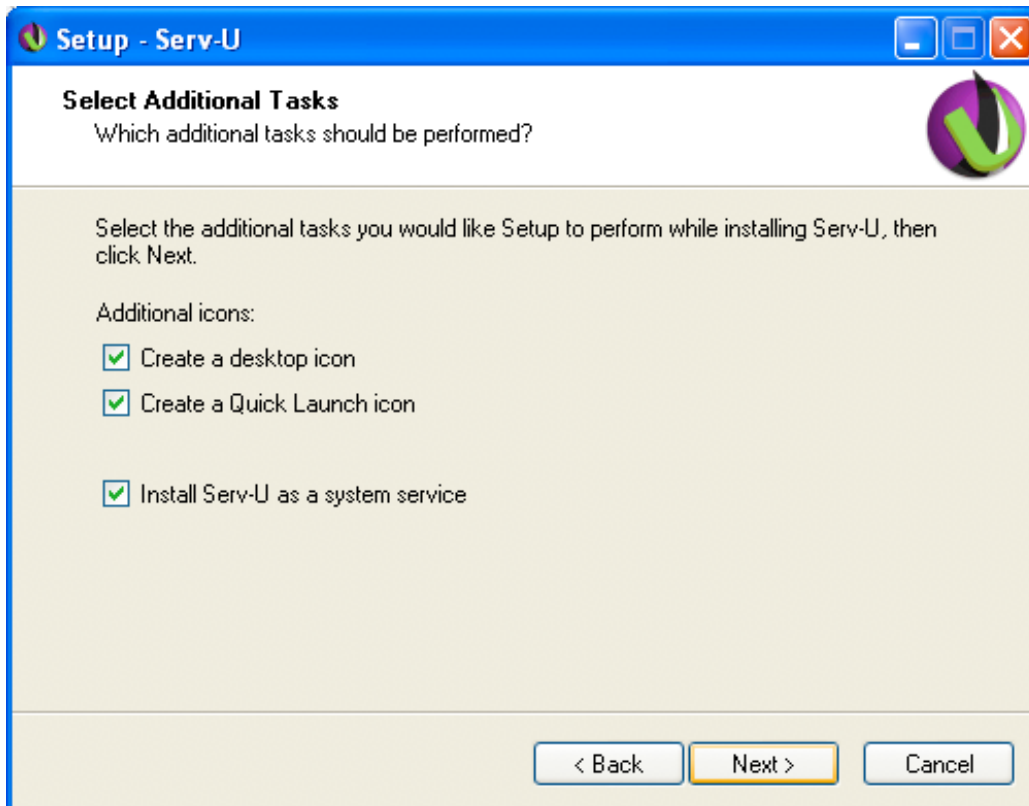


8. Click NEXT to install the Serv-U program in the Start Menu

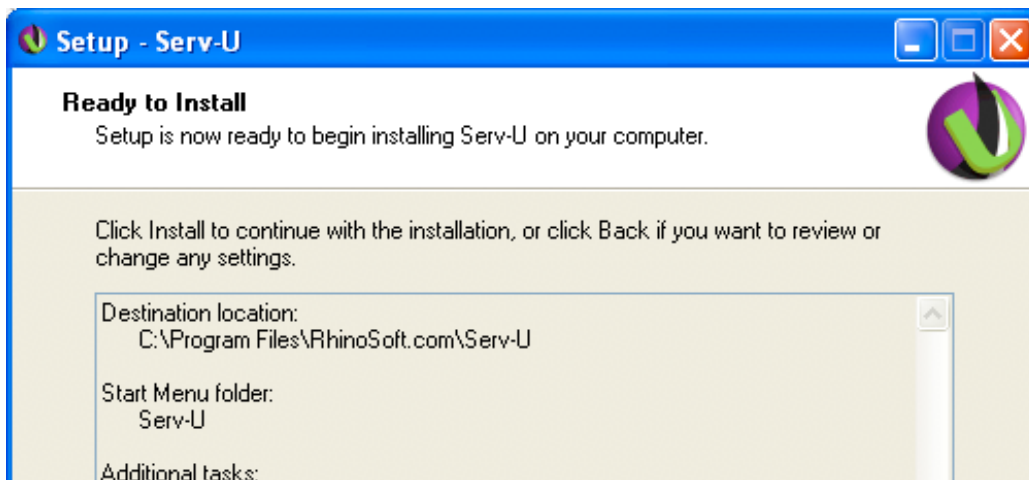


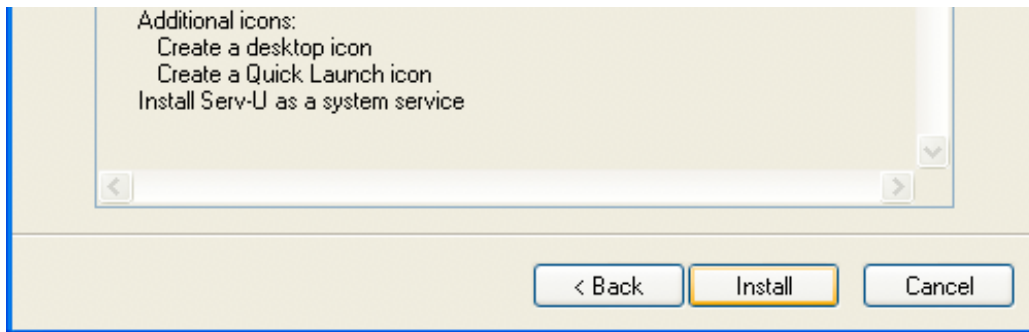


9. Accept the default check boxes by clicking NEXT:

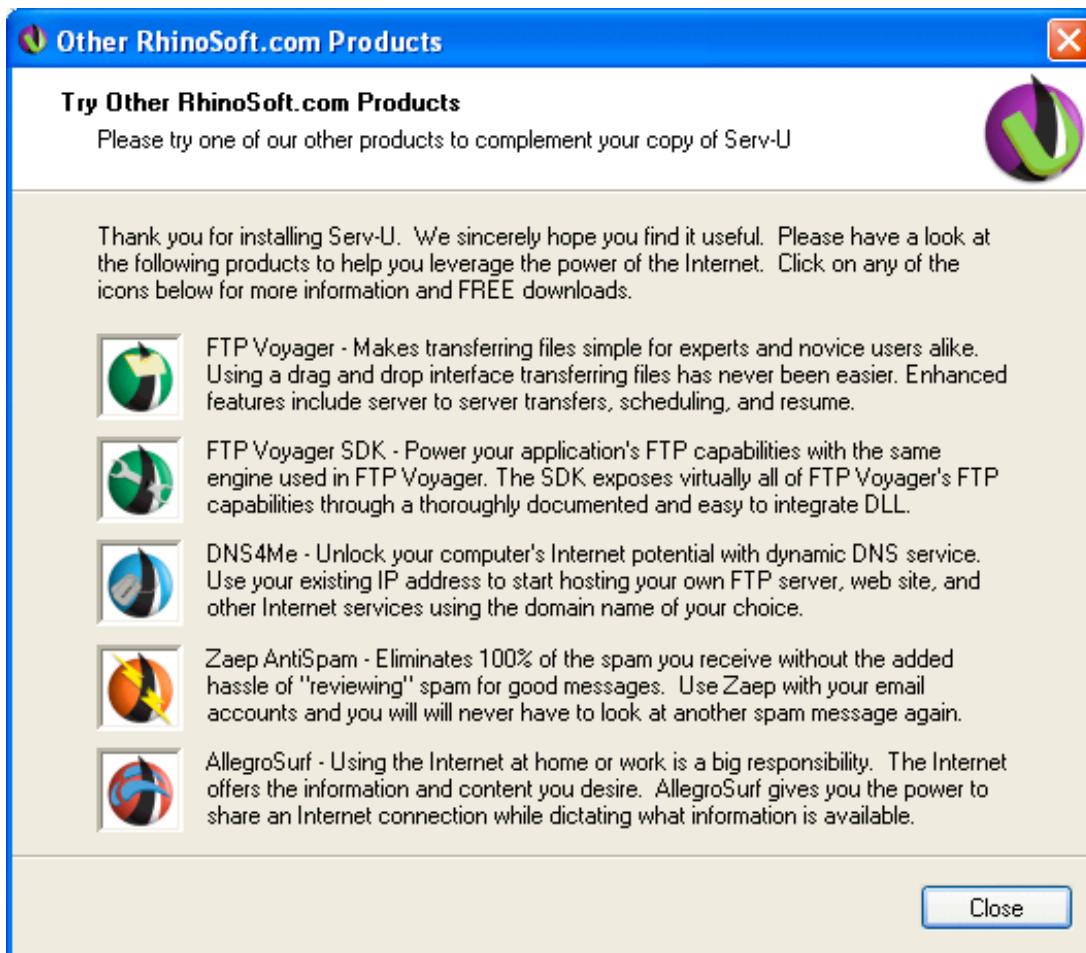


10. Click INSTALL to continue the installation

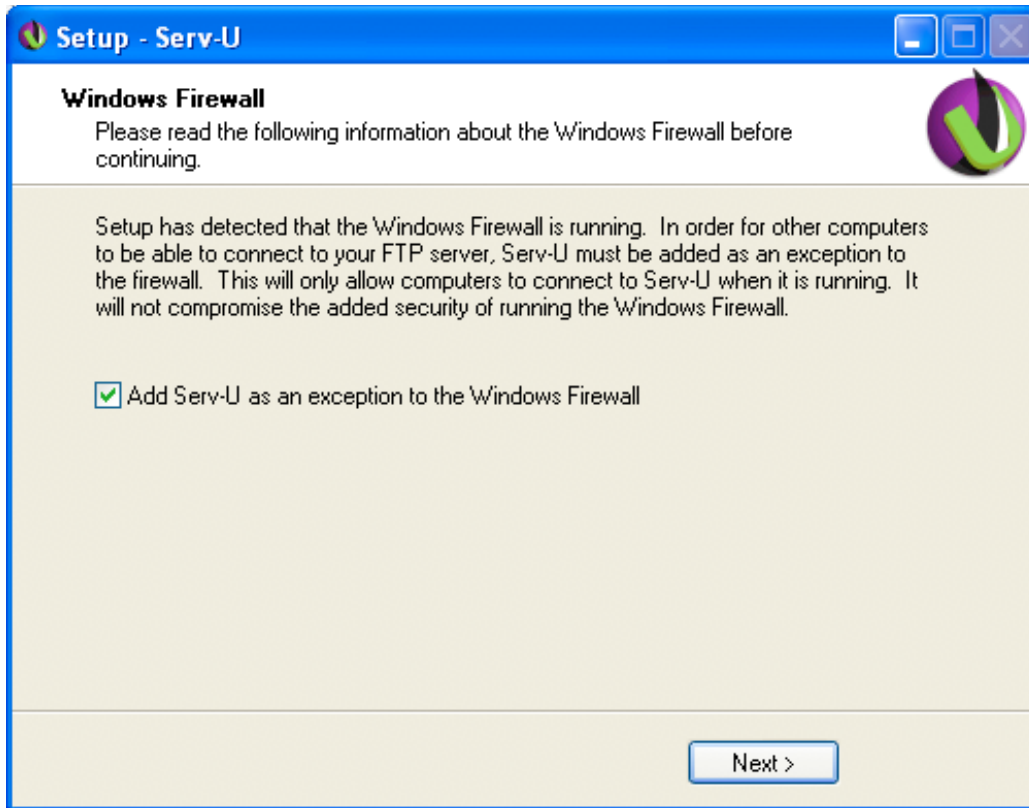




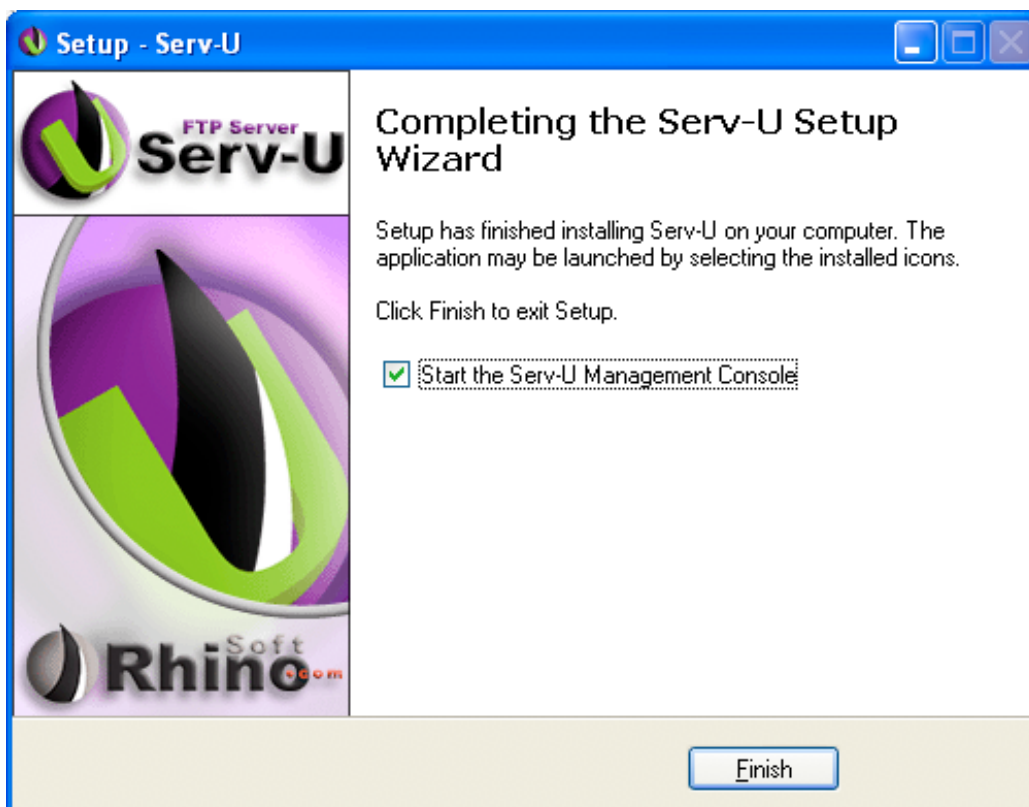
11. Click CLOSE to dismiss the advertisement.



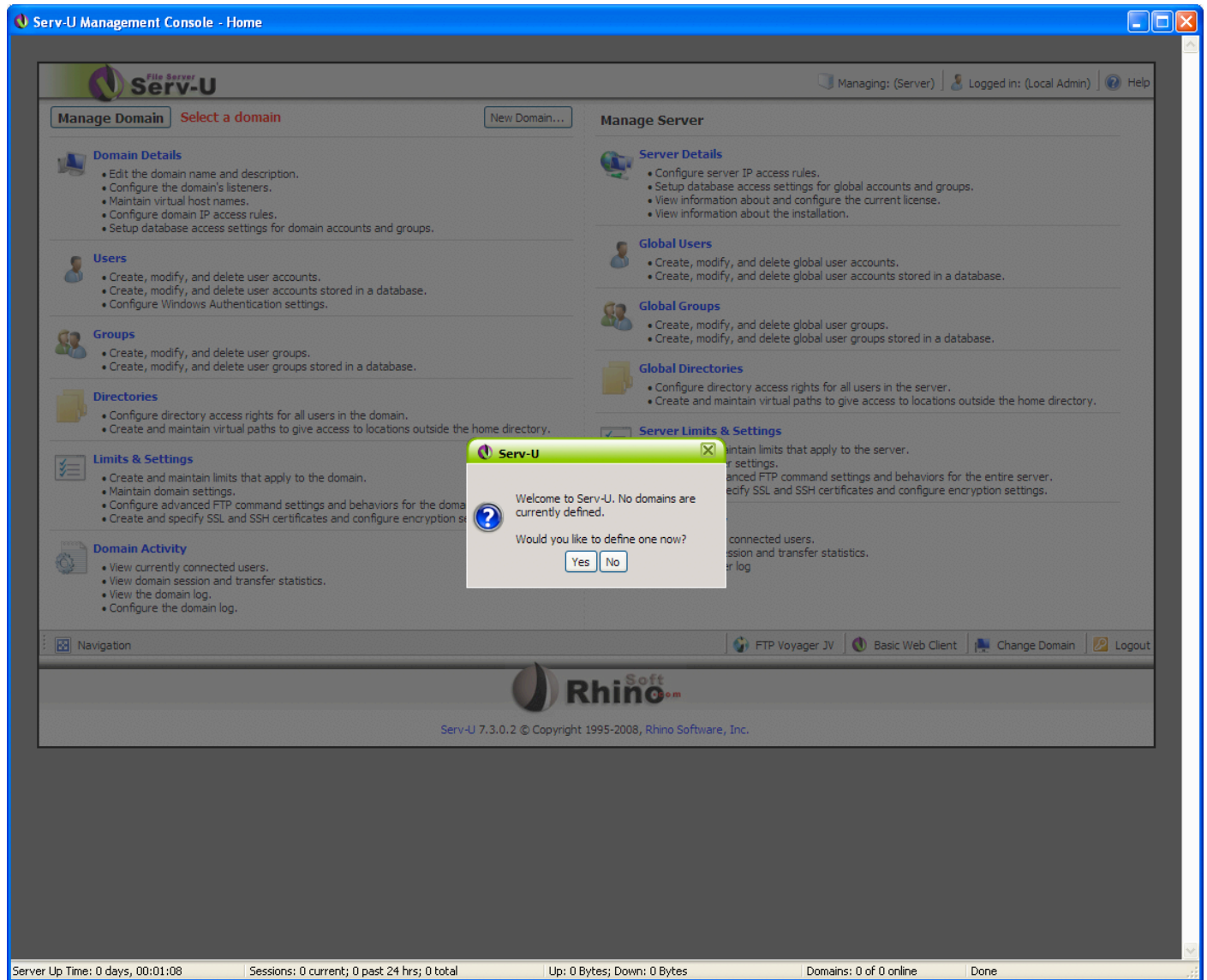
12. Click NEXT, leaving the box checked, to add Serv-U as an exception to Windows Firewall. This gives permission for your computer to talk with other computers via FTP.



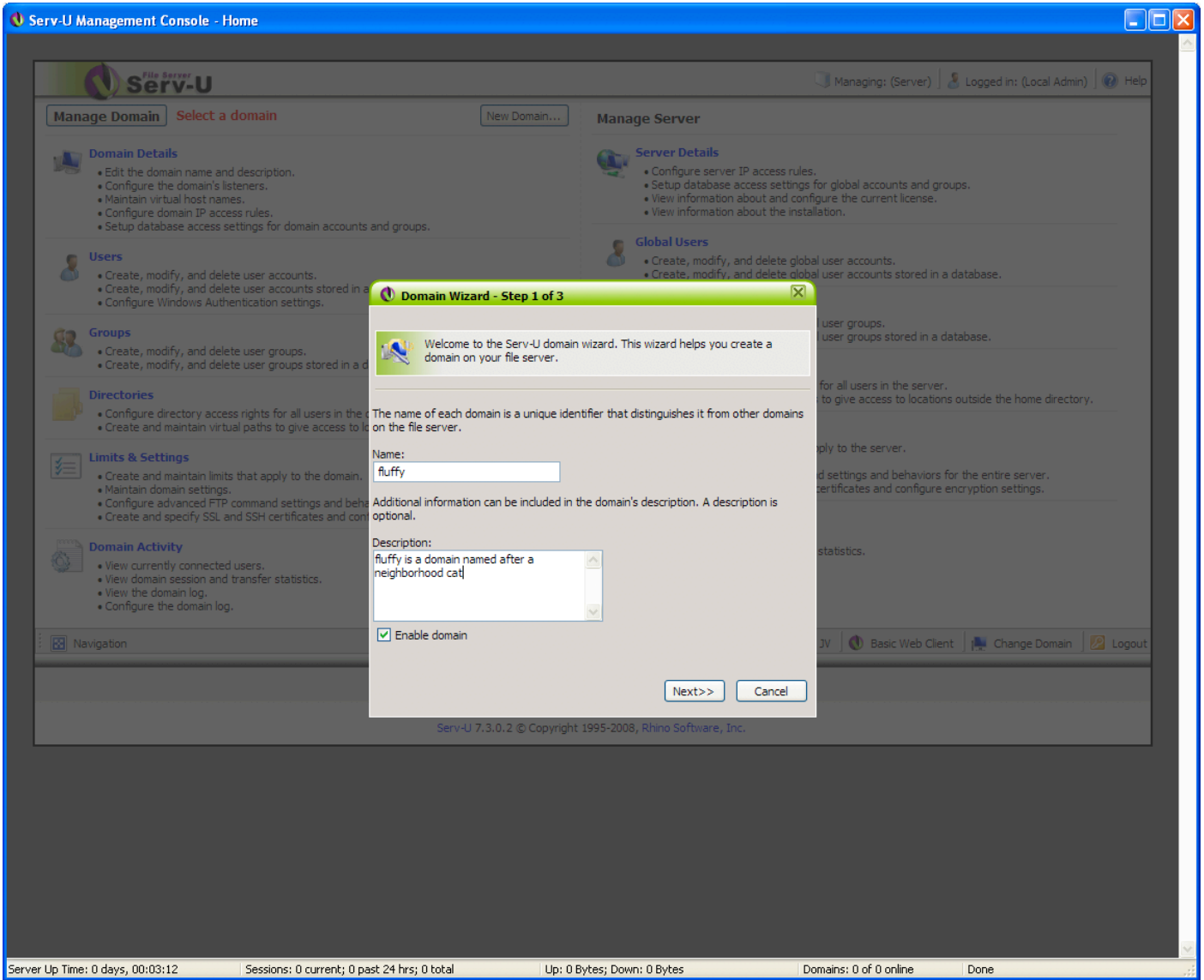
13. Click FINISH, leaving the check box checked, to continue:



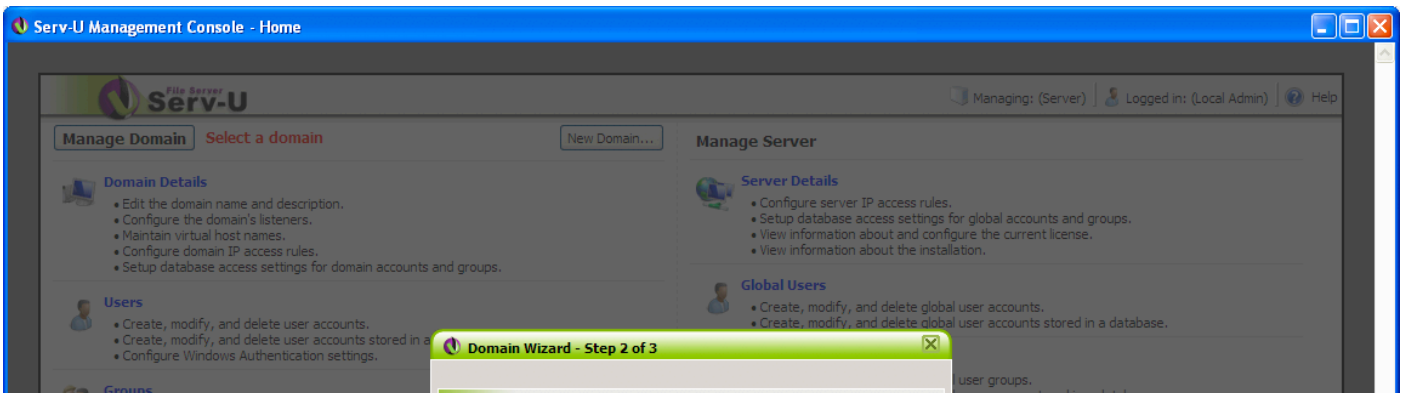
14. When the Serv-U Management console starts, click YES to define a domain now.

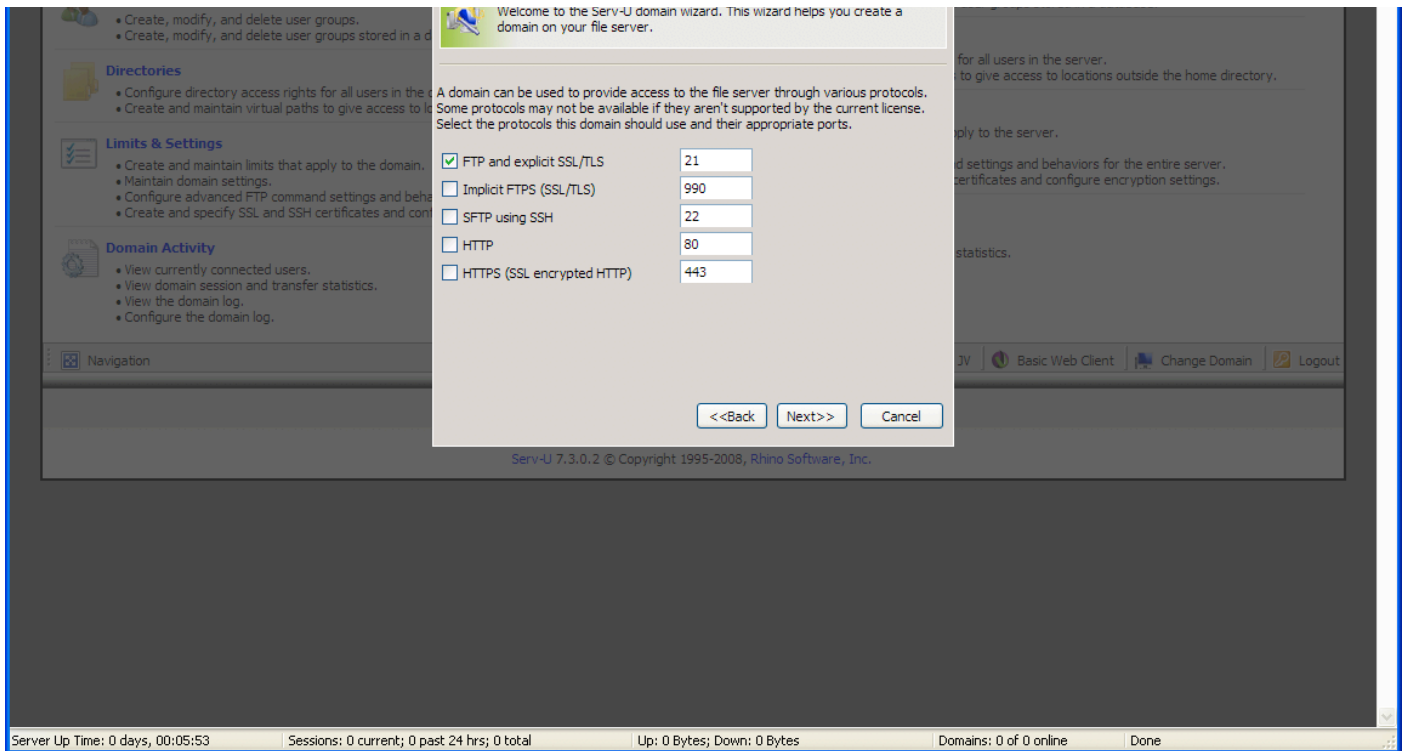


15. Choose a name for the domain. This should be a simple word with no spaces or punctuation. I have chosen 'fluffy'. Ensure that the 'enable domain' checkbox is checked.

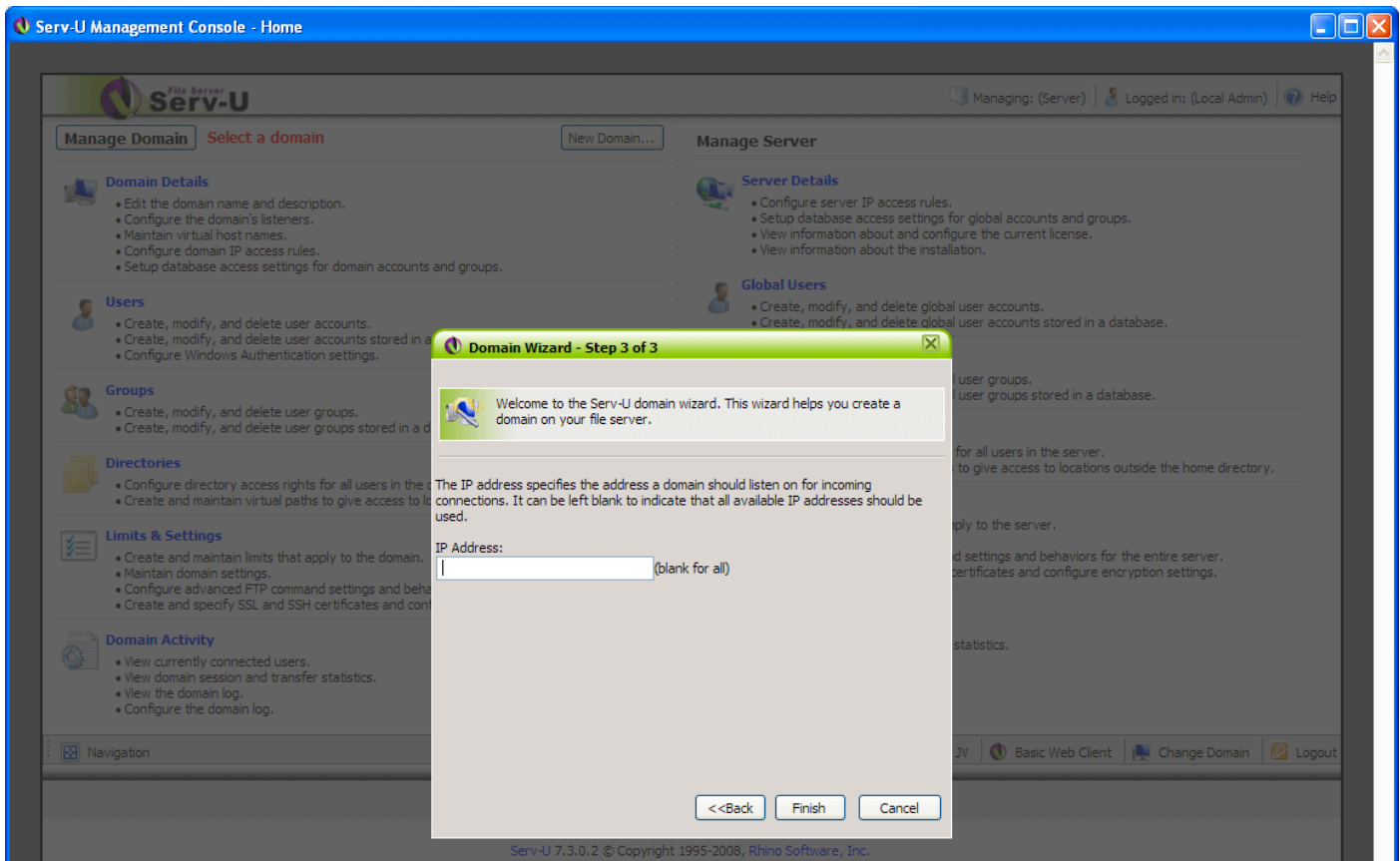


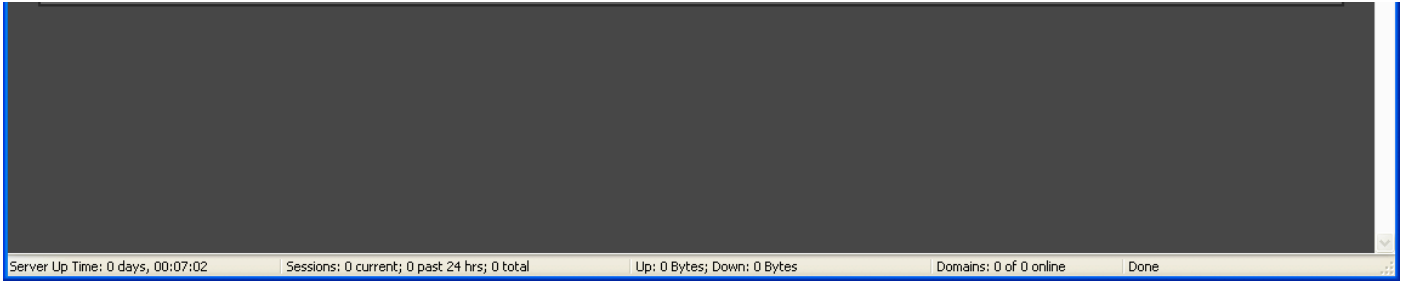
16. Check FTP on port 21. You can uncheck the others if you do not want your computer to offer those services. The HappyTalk Recorder requires only FTP on port 21. Then click NEXT.



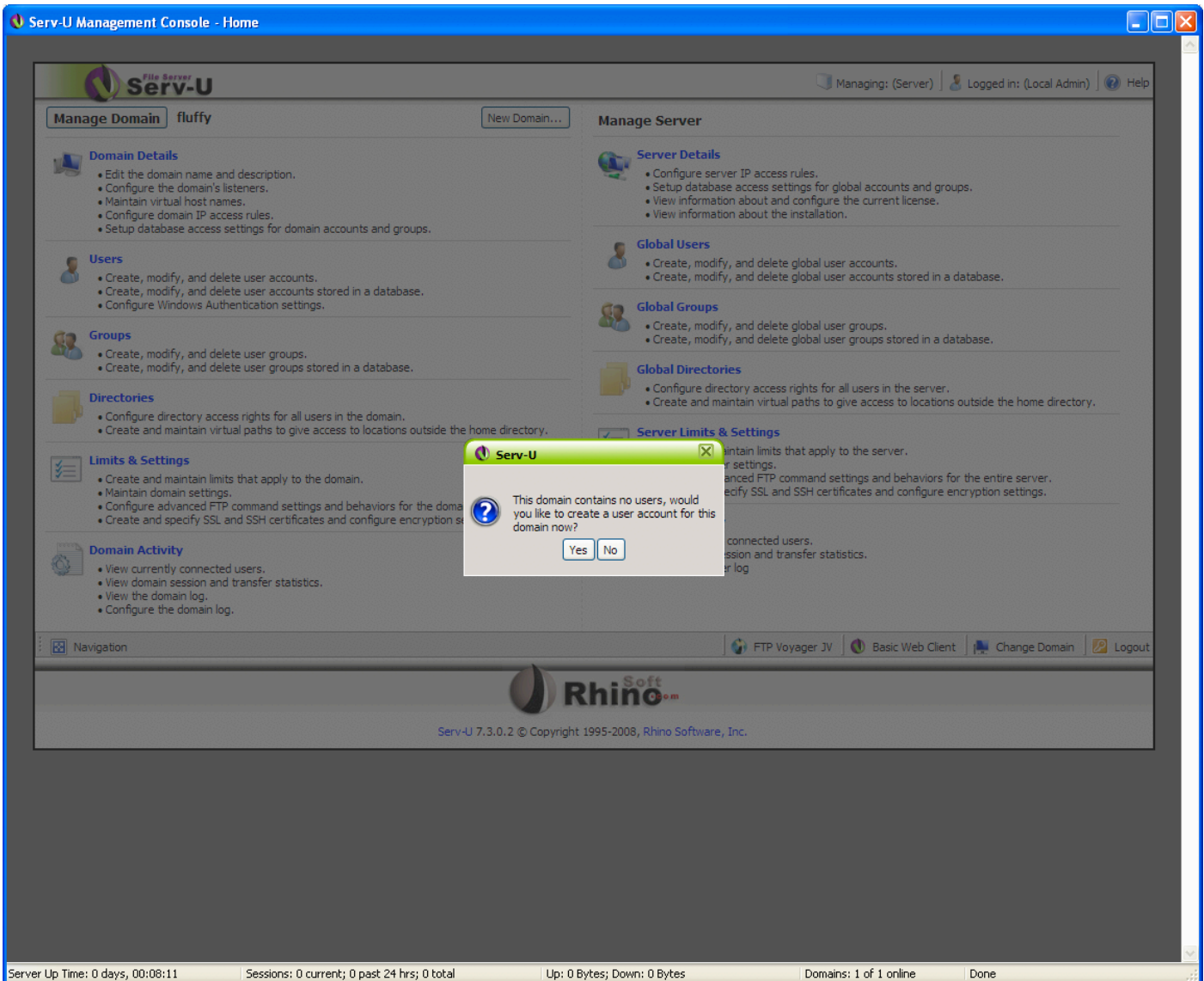


17. Leave blank the IP address field, and click FINISH.

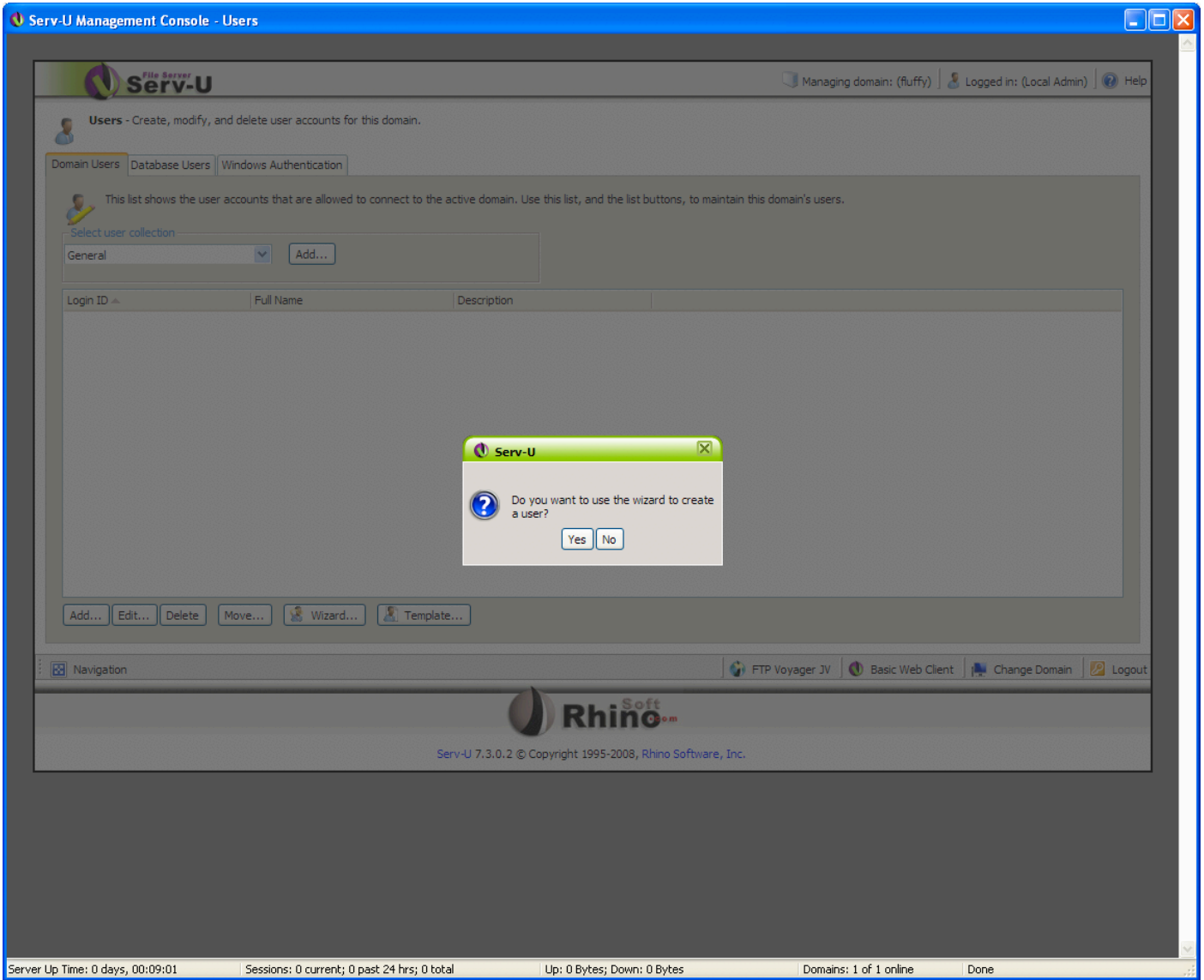




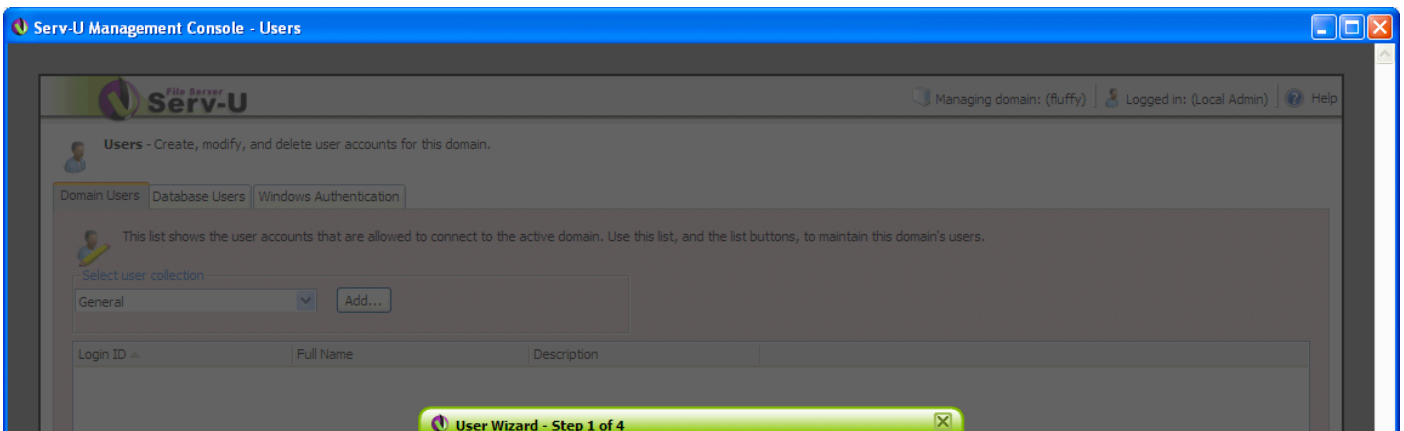
18. Select YES to create a user account for this domain:

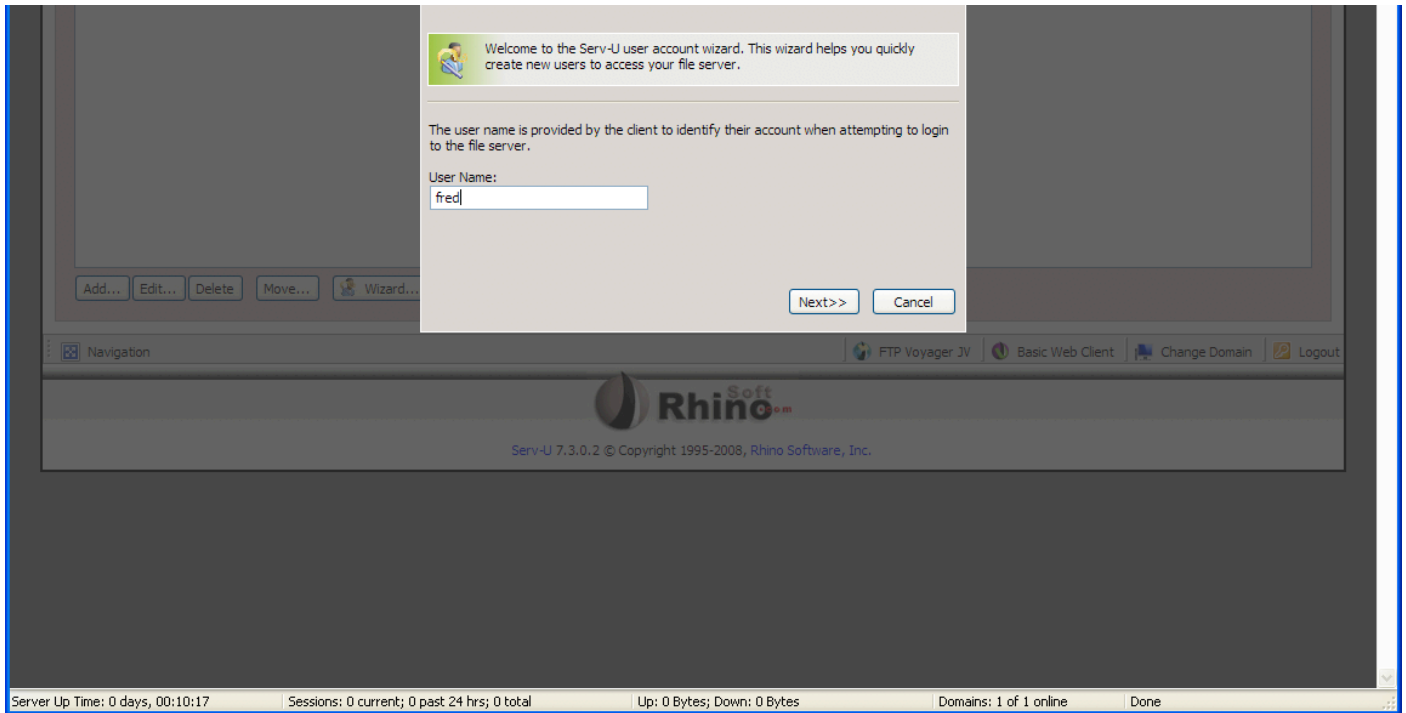


19. Click YES to use the wizard to create a user:

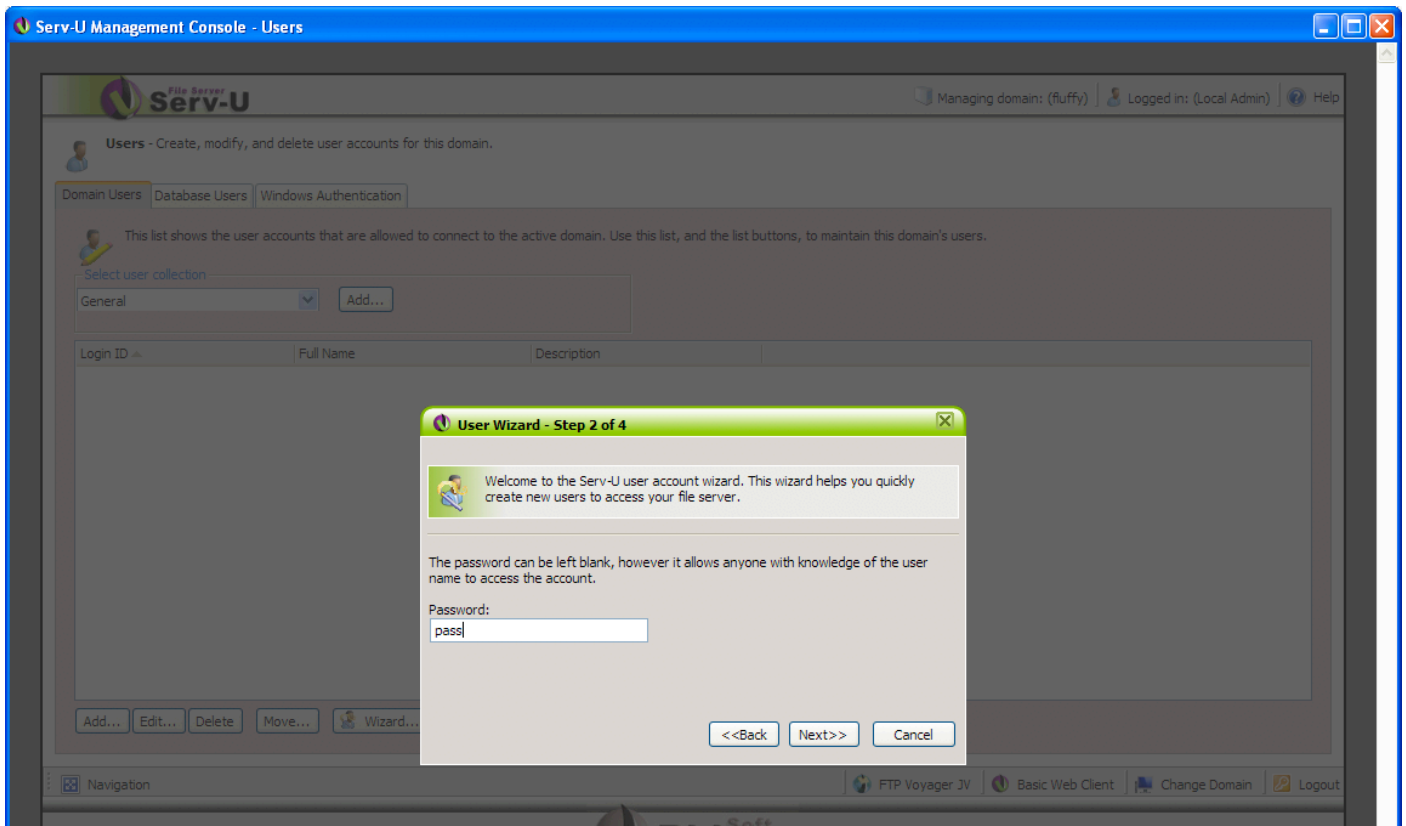


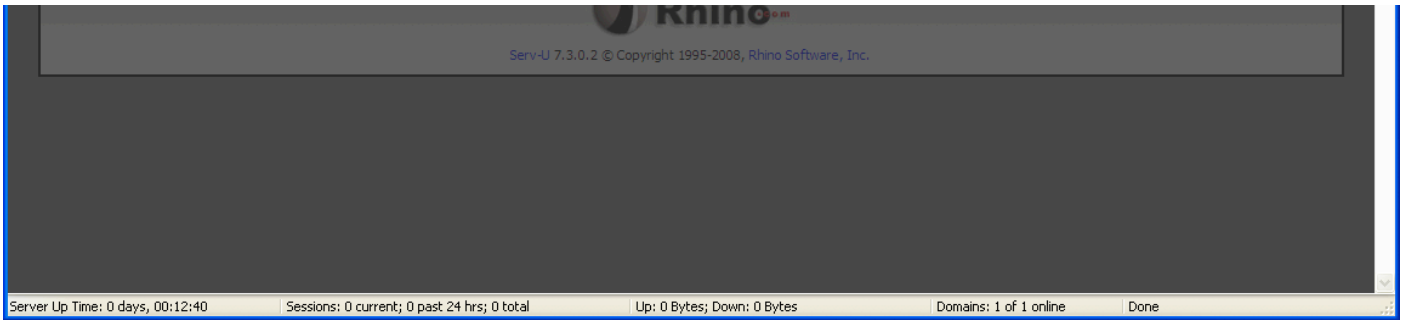
20. Choose a name for the new user. In this case I have chosen 'fred'. This name should have no spaces or punctuation - keep it very simple. Then click NEXT.



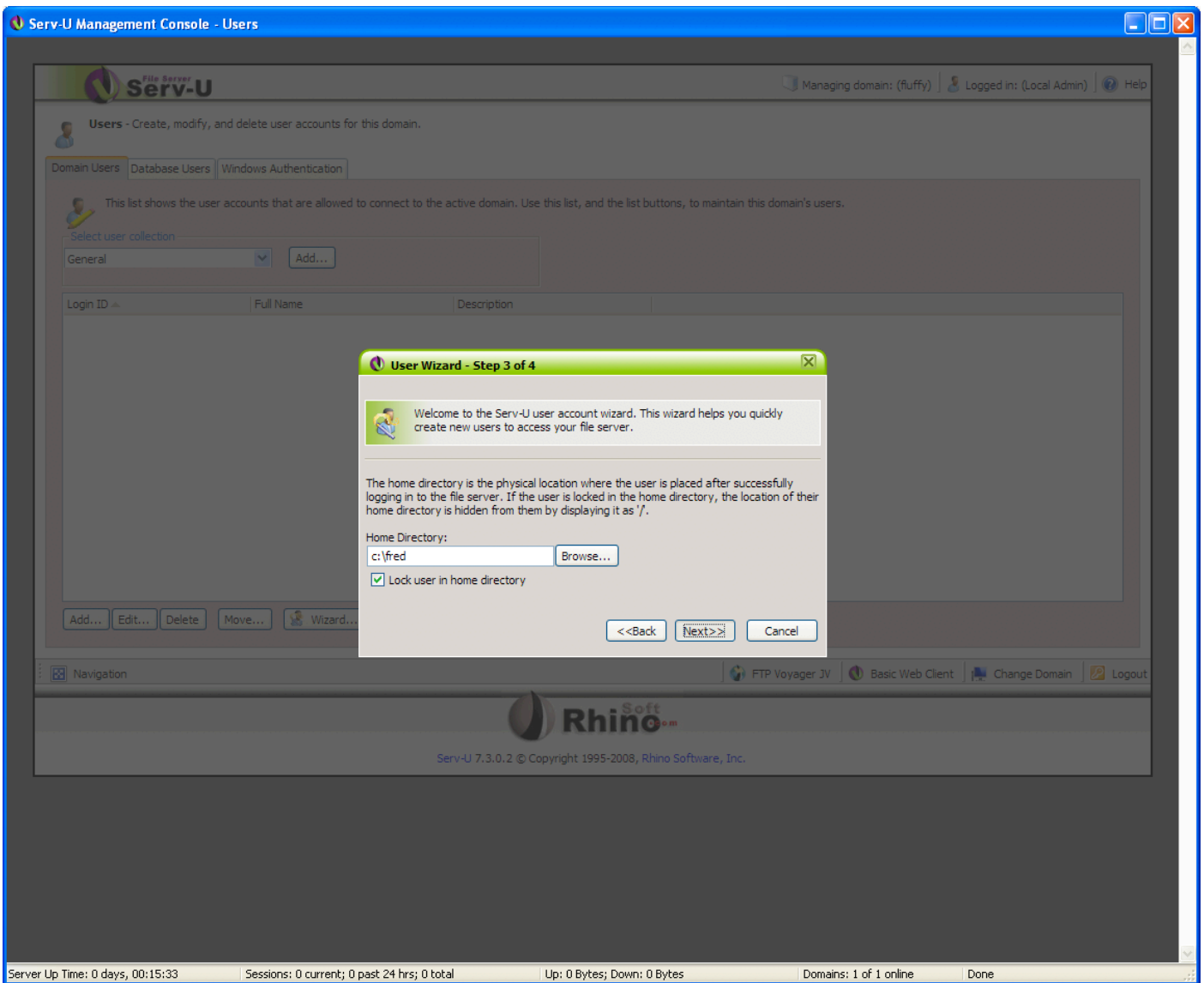


21. Choose a password. Uppercase and Lowercase letters are Ok. Numbers are Ok. Other characters, such as punctuation is NOT Ok. i.e. no '@', '!', or other characters that are not letters or numbers. In this case, I have chosen the password 'pass'.

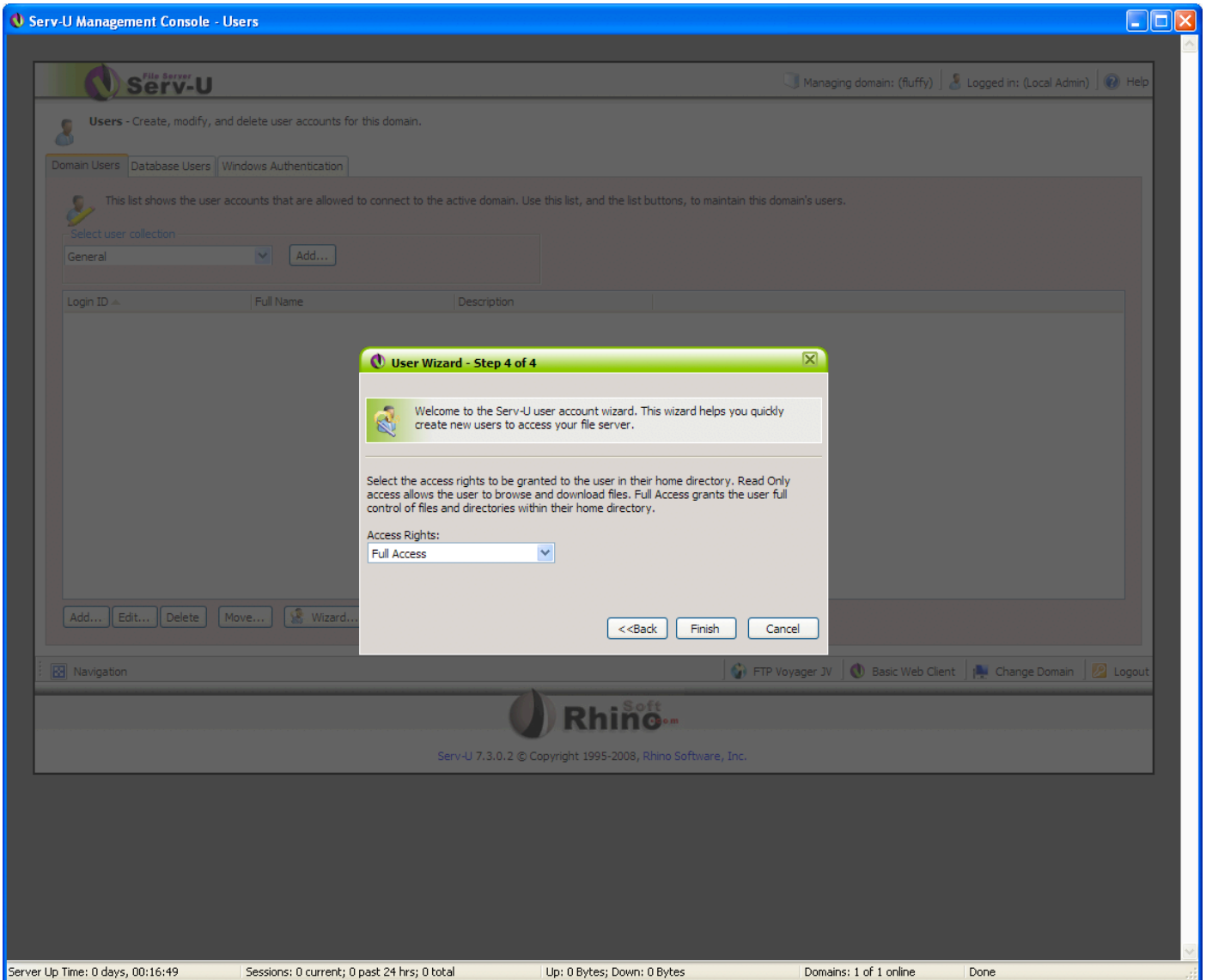




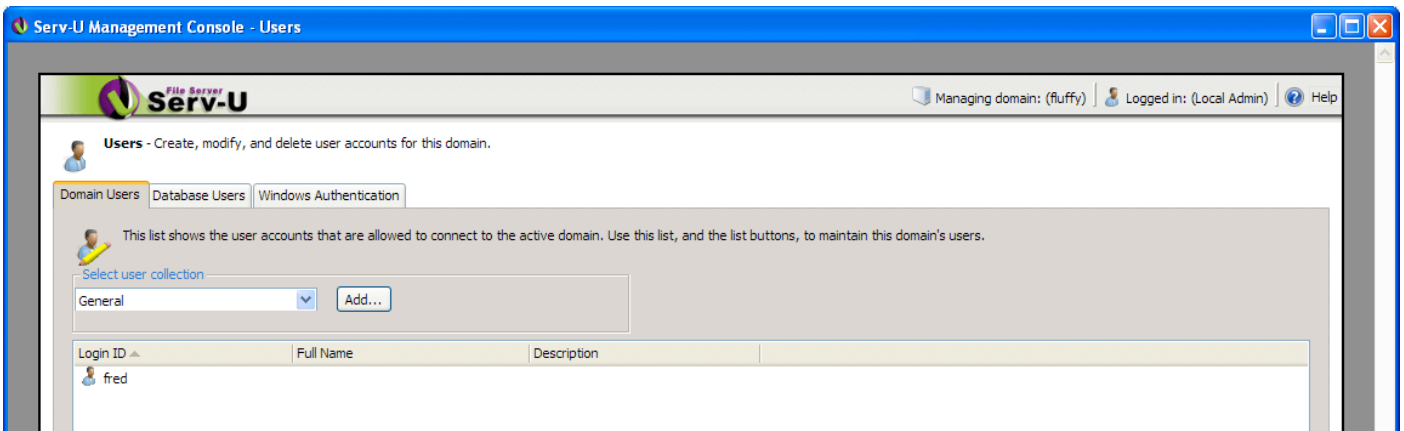
22. Choose where on your computer you want your files to be deposited. In this case, I have chosen the directory c:\fred

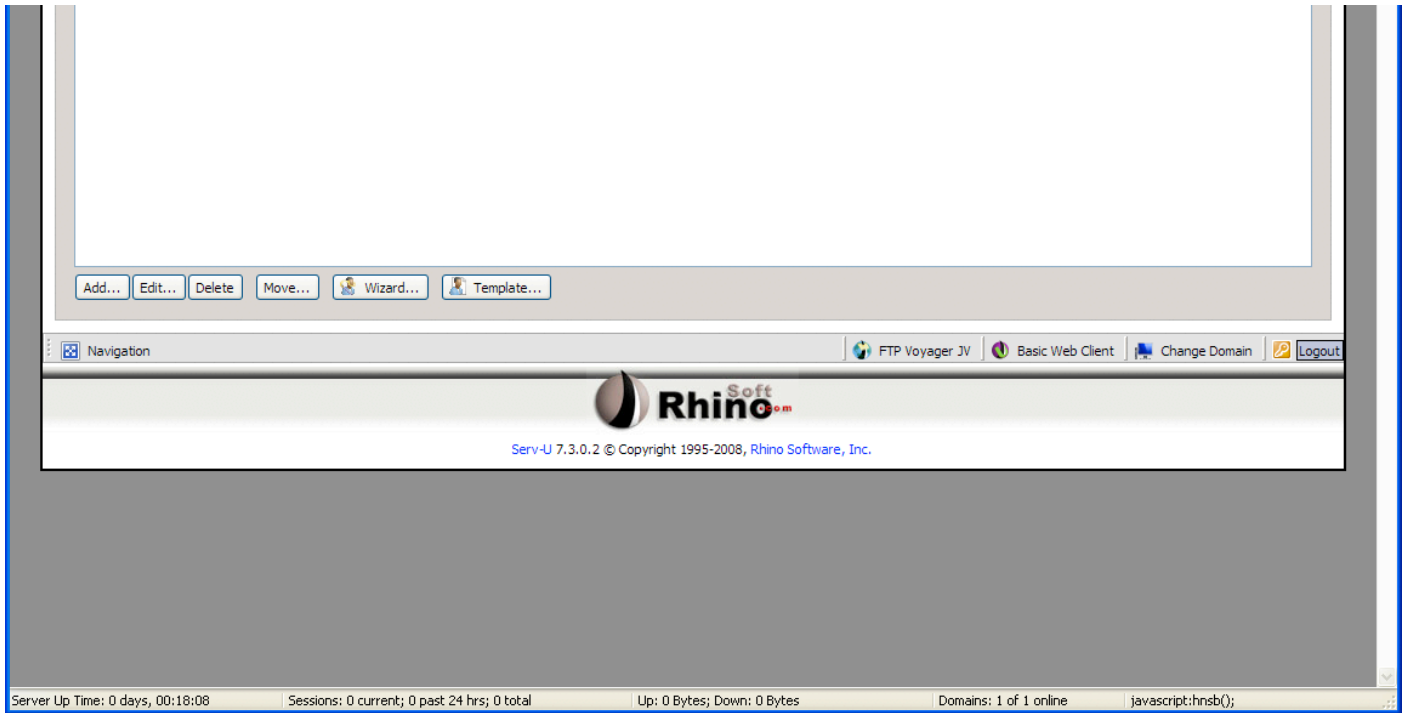


23. Select "FULL ACCESS" so that your iPhone will be able to upload files to your PC. Then click FINISH.



24. You are all done! Click Logout to close the window.





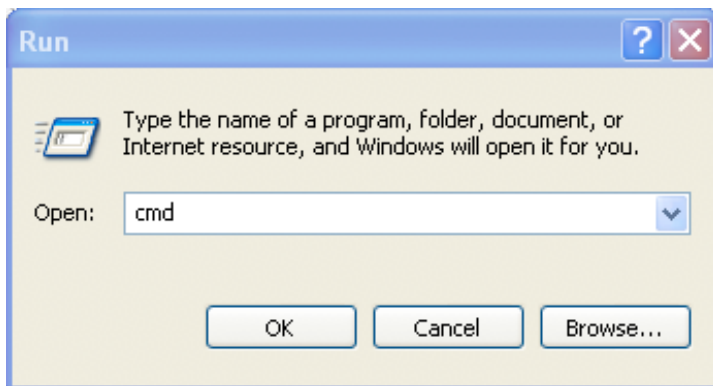
25. Reboot your PC and log in as you normally would.

How to UPLOAD FILES via FTP to your computer:

1. Figure out your computer's IP address.

1a. Do this by opening the START Menu and clicking RUN

1b. Then when asked what program to Open, type in 'cmd', then click OK:



1c. A command window will open. At the prompt, type 'ipconfig' and hit return. This should show you your IP address.


```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Owner>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix  . : localdomain
    IP Address. . . . .               : 172.16.27.129
    Subnet Mask . . . . .             : 255.255.255.0
    Default Gateway . . . . .         : 172.16.27.2

C:\Documents and Settings\Owner>_
```

- 1d. Make a note of the IP address, in this case '172.17.27.129'
- 1e. Type 'exit' and hit 'return'. This will close the command window.

```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Owner>ipconfig

Windows IP Configuration

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix  . : localdomain
    IP Address. . . . .               : 172.16.27.129
    Subnet Mask . . . . .             : 255.255.255.0
    Default Gateway . . . . .         : 172.16.27.2

C:\Documents and Settings\Owner>exit
```

- 2. On your iPhone, enter the information that you have gathered into the HappyTalk Recorder's FTP server information.

For 'FTP Hostname', use the IP address, in this case '172.17.27.129'

For username, use the username that you picked, in this case, 'fred'

For password, use the password that you picked, in this case, 'pass'

For FTP Directory, change this to be nothing at all, i.e. completely blank, not even a space.

You will get a warning that no directory is specified. Just click OK.

3. Confirm your changes to the FTP server information by hitting the CONFIRM key on your iPhone.

4. **IMPORTANT:** Change your destination filename to a single word with no periods, '_'s, ','s, etc. The XP file system is very old and does not support modern file naming conventions.

Pick something simple like 'myfile' for the destination filename.

5. Click 'Start'.

This will place your audio file in C:\fred (or whatever directory you choose when setting up your account).

6. You should be able to play your audio file with a simple click of the mouse. If you get an error that this type of file is not recognized, you need to install the Apple QuickTime player, available for free download from <http://www.apple.com/quicktime>

For next time:

HappyTalk Recorder will remember your FTP setup information, so all you need to do is adjust the filename to be a simple name like 'myfile', and click start.

Problems?

If things worked for a while and then stopped working:

From time to time your network may change your IP address. Simply follow step 1 above to find out what your new IP address is. Then 'Edit Server Information' and update the FTP Hostname to be your current IP address.